

GENERAL MANAGER - STATUS REPORT
January 9, 2025

Master Plan

Updated Master Plan approved. Staff continues to contact companies for quotes for the 2024-25 projects.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Training is being continued for all workers to achieve certifications above current positions.

Notice of Violation (NOV)

We had a category 2 spill (Spills greater than or equal to 1,000 gallons that do not reach surface water) on 09/03/2024. Final report was submitted to Lahontan on 09/12/2024. So far, we have not heard anything from Lahontan.

The 5th, and final, report to the State for the NOV from July 2019 has been submitted.

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator at the time, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- All Board Directors have completed the required training classes and have received their certificates.
- Kick-Off Meeting with Laura Dyberg, Mountain Rim Fire Safe Council.
- Bennett Excavation has begun the repair on the Seeley Creek WWTP slope; Forestry Special Use Permit was received on December 17.
- District collected toys, with staff and customers donating, for the Crest Forest Family Services Office. 2 large boxes were filled and delivered on December 18.
- I took a Project Management Class on December 2.