

GENERAL MANAGER - STATUS REPORT

November 14, 2024

Master Plan

Updated Master Plan approved. Staff now contacting companies for quotes for the 2024-25 projects.

Rate Increase

The first billing with the rate increase was sent on September 1, covering July and August. The calls have been minimal.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Training is being continued for all workers to achieve certifications above current positions.

Notice of Violation (NOV)

We had a category 2 spill (Spills greater than or equal to 1,000 gallons that do not reach surface water) on 09/03/2024. Final report was submitted to Lahontan on 09/12/2024.

The 5th, and final, report to the State for the NOV from July 2019 has been submitted.

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator at the time, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- Bennett Excavation has begun to prepare for the repair on the Seeley Creek WWTP slope; ordering supplies and equipment.
- Construction has started back up at Huston Creek WWTP.
- Jeanette attended the CSDA Advanced Board Secretary Conference.
- The District had a booth at the Parks and Recs annual Halloween event. Jeanette and Brandon handed out candy and had games for the kids; toilet toss and cornhole.
- Audit report has been presented with no findings.
- SDRMA held an in-house defensive driver training class on November 7th all employees were in attendance. Certificates will be sent to us.
- District staff collected and donated \$500 for the Thanksgiving Dinner event, and after reaching out to a couple vendors, Brax sent a check in the amount of \$500, which has been given to the Senior Center.