

GENERAL MANAGER - STATUS REPORT

June 13, 2024

Master Plan

Updated Master Plan approved, with the concerns of the Directors addressed.

Rate Study

With no in person protests, and only four written protests, the rate increase was approved at the Public Hearing on May 23, 2024. Rate Study was accepted at the March 14, 2024 meeting.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Brandon passed his Operator III test and has received his certificate. Training is being continued for all workers to achieve certifications above current positions.

Notice of Violation (NOV)

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- Engineering continues on the hillside at Seeley Creek WWTP. We have an anticipated kick-off meeting with OES on June 18th.
- Fiscal Year 2024-25 Budget was adopted on May 30th.