

## GENERAL MANAGER'S STATUS REPORT

April 9<sup>th</sup>, 2020

### Treatment Plants

The treatment plants continue to meet constituent discharge requirements on a routine basis.

### Collection System

Crews are continuing with regular operations, daily inspections of District lift stations, issuance of correction notices for repairs on private laterals, and inspections on all repairs. Throughout the month, collection staff inspected waterways and the district effluent outfall line after all rain events. Last month the District hydraulically cleaned 8,150 feet of line and CCTV 0 feet of line in the Collection System.

### Strategic Plan

Master Plan: The District is proceeding with three important steps in getting phase one of the Master Plan implemented.

- Engineering 60 percent complete
- Applying to the State Revolving Fund. Proposed score 14 a good score
- Mitigated Negative Declaration has been approved.

Regulatory Compliance: District is maintaining a >90% compliance currently through the 2020 calendar year... i.e. < 2 SSO's, RWQCB Plant Discharge Requirements.

Customer Service: The District continues to maintain < 1% customer complaints.

Facilities & Infrastructure: The District entered into a MOU with the State on August 23, 2018 to replace the Cleghorn force main. The State engineer let us know they are planning to proceed in September of 2020. The State had a few delays they did not account for.

There have been no discharge violations due to Equipment Failure.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

- Attended a Covid-19 webinar that provided valid data, distributed a copy to staff via email to help keep them informed on best practices dealing with this Virus.
- All State tests were postponed until October due to the Covid-19 Virus.
- Added a plastic barrier at the front counter between staff and customers. The District is enforcing 1 person in the lobby at a time to protect staff and customers.
- Linked 3 District laptops to District computers for offsite work capabilities.
- Cleaned up brush, downed trees and weeds at Las Flores Ranch.