

GENERAL MANAGER'S STATUS REPORT

May 14th, 2020

Treatment Plants

The treatment plants continue to meet constituent discharge requirements on a routine basis.

Collection System

Crews are continuing with regular operations, daily inspections of District lift stations, issuance of correction notices for repairs on private laterals, and inspections on all repairs. Throughout the month, collection staff inspected waterways and the district effluent outfall line after all rain events. Last month the District hydraulically cleaned 5,702 feet of line and zero CCTV feet of line in the Collection System.

Strategic Plan

Master Plan: The District is proceeding with three important steps in getting phase one of the Master Plan implemented.

- Engineering 60 percent complete
- Applying to the State Revolving Fund. Proposed score 14 a good score
- Mitigated Negative Declaration has been approved.

Regulatory Compliance: District is maintaining a >90% compliance currently through the 2019 calendar year... i.e. < 2 SSO's, RWQCB Plant Discharge Requirements.

Customer Service: The District continues to maintain < 1% customer complaints.

Facilities & Infrastructure: The District entered into a MOU with the State on August 23, 2018 to replace the Cleghorn force main. The State engineer let us know they are planning to proceed in September of 2020. The State had a few delays they did not account for.

There have been no discharge violations due to Equipment Failure.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

- On April third SCE broke a gravity sewer line behind the mobile home park. No USA was issued so SCE reimbursed us \$1,295.40
- 26% of customers are now making they're payments online. During the months of March and April (billed 03/01/2020), 1206 payments were made online; 550 of those were auto-payments