

GENERAL MANAGER - STATUS REPORT

August 8, 2024

Master Plan

Updated Master Plan approved. Staff now contacting companies for quotes for the 2024-25 projects.

Rate Increase

The first billing with the rate increase will be on September 1, covering July and August.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Brandon passed his Operator III test and has received his certificate. Training is being continued for all workers to achieve certifications above current positions.

Notice of Violation (NOV)

The 5th, and final, report to the State for the NOV from July 2019 has been submitted.

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator at the time, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- Draft engineering report has been presented.
- On June 26 we had a kick-off meeting with Zachery Bastien from OES.
- On July 15 we had a site walk at Seeley with OES.
- Brandon and I attended Tri-State for training. We took tours of the Hoover Dam and the Shark Reef. An Operator I, Jon Hankin, also attended, signing up for multiple classes as he prepares to take his exam for Operator II.
- Construction has started back up at Huston Creek.