

GENERAL MANAGER'S STATUS REPORT

September 9, 2021

Treatment Plants

The treatment plants continue to meet constituent discharge requirements on a routine basis.

Collection System

Crews are continuing with regular operations, daily inspections of District lift stations, issuance of correction notices for repairs on private laterals, and inspections on all repairs. Throughout the month, collection staff inspected waterways and the district effluent outfall line after all rain events. For the month the District hydraulically cleaned 8,470 feet of line. Also, the District staff CCTV 128 feet of line.

Strategic Plan

Master Plan: The District is proceeding with three important steps in getting phase one of the Master Plan implemented.

- Engineering 100 percent complete
- Applied to the State Revolving Fund and are now on the list to be funded.
- Mitigated Negative Declaration has been approved.

Regulatory Compliance: District is maintaining a >90% compliance currently through the 2021 calendar year... i.e., < 2 SSO's, RWQCB Plant Discharge Requirements.

Customer Service: The District continues to maintain < 1% customer complaints.

- Web payments continue to increase; July and August (1 billing cycle) had a total of 1559 customer web payments, with 678 on autopay. Approximately 32% of all customers.

Facilities & Infrastructure: Cleghorn force main is finished and went online March 9th.

There have been no discharge violations due to Equipment Failure.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

- The maintenance crew raised 21 manholes to grade
- The chipper has been ordered
- Website is continuing with improvements