MANAGER - STATUS REPORT

October 12, 2023

Strategic Plan

Brandon and I met with Dudek on October 4 to review the current Master Plan and begin updates.

The District is proceeding with getting phase one of the Master Plan implemented.

<u>Customer Service</u>: The District continues to maintain < 1% customer complaints.

<u>Professional Development</u>: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Talking Points

- On September 20, 2023 Staff attended the CWEA Training and Vendor Fair at San Moritz Lodge.
- Maintenance Crew continues to raise manholes for the County road construction project.
- The 3 Muffin Monsters have been received and are waiting on install.
- Auditors completed their field work on September 19th, and should be ready for the November meeting.
- I spoke to Nancy at NeuArt regarding the dedication plaque for Ron at the plant, they made the plaques that are around the lake.