GENERAL MANAGER - STATUS REPORT

May 9, 2024

Master Plan

Updated Master Plan approved, with the concerns of the Directors addressed.

Rate Study

Rate Study was agreed upon an at the March 14, 2024 meeting. Public Hearing has been scheduled for May 23, 2024 at 3:00 p.m.

<u>Customer Service:</u> The District continues to maintain < 1% customer complaints.

<u>Professional Development</u>: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Brandon passed his Operator III test and is awaiting his certificate. Training is being continued for all workers to achieve certifications above current positions.

Notice of Violation (NOV)

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23,2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- Engineering continues on the hillside at Seeley Creek WWTP.
- Application for California Disaster Assistance was emailed on April 19th.
- On May 7th I received an email from CalOES, the application for financial assistance for the erosion areas was approved. They will contact me with a date for a survey.
- Hired two seasonal help workers for the field maintenance side.
- Hired a full time SCADA/Maintenance Technician on May 6th.
- Public Workshop was held on May 4th, no one from the public attended.