

## GENERAL MANAGER'S STATUS REPORT

November, 4 2021

### **Treatment Plants**

The treatment plants continue to meet constituent discharge requirements on a routine basis.

### **Collection System**

Crews are continuing with regular operations, daily inspections of District lift stations, issuance of correction notices for repairs on private laterals, and inspections on all repairs. Throughout the month, collection staff inspected waterways and the district effluent outfall line after all rain events. For the month the district hydraulically cleaned 5,527 feet of line.

### **Strategic Plan**

**Master Plan:** The District is proceeding with three important steps in getting phase one of the Master Plan implemented.

- Engineering 100 percent complete
- Applied to the State Revolving Fund and are now on the list to be funded.
- Mitigated Negative Declaration has been approved.

**Regulatory Compliance:** District is maintaining a >90% compliance currently through the 2021 calendar year...i.e., < 2 SSO's, RWQCB Plant Discharge Requirements.

**Customer Service:** The District continues to maintain < 1% customer complaints.

**Facilities & Infrastructure:** Cleghorn force main is finished and went online March 9<sup>th</sup>.

There have been no discharge violations due to Equipment Failure.

**Professional Development:** All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

- The maintenance crew raised 15 manholes to grade
- District renewed its CSDA transparency certificate
- Community Outreach – LGEC Halloween Trick or Treat Event