

GENERAL MANAGER - STATUS REPORT  
September 12, 2024

Master Plan

Updated Master Plan approved. Staff now contacting companies for quotes for the 2024-25 projects.

Rate Increase

The first billing with the rate increase was sent on September 1, covering July and August. The calls have been minimal.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Brandon passed his Operator III test and has received his certificate. Training is being continued for all workers to achieve certifications above current positions.

Notice of Violation (NOV)

We had a category 2 spill (Spills greater than or equal to 1,000 gallons that do not reach surface water) on 09/03/2024. Final report will be submitted to Lahontan no later than 09/13/2024.

The 5<sup>th</sup>, and final, report to the State for the NOV from July 2019 has been submitted.

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator at the time, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Line Fire

We want to express our heartfelt appreciation for the courage and selflessness of our firefighters, emergency personnel, and community members in protecting our community. We are especially thankful for our firefighters whose rapid response, teamwork, and dedication during this emergency, it is truly admirable.

Community Thanksgiving Event

For several years CSD Board Members have donated a portion of their compensation to the Thanksgiving event at San Moritz Lodge. We have been informed that this year the event may be cancelled without financial assistance. This event is not just for Crestline, but from Running Springs to Cedarpines Park. It is our goal to make sure this event is not cancelled. I will be reaching out to our sister districts to ask their Board Members to take this into consideration.

Talking Points

- Bid Notice for Seeley Slope has been placed in the paper and website.
- Construction has started back up at Huston Creek.
- Audit was completed virtually due to the fire.
- OSHA required hearing completed (all employees) 09/05/2024
- I attended the Senior Citizens Board meeting on 09/09/2024.
- Rick Dever has attended his first meeting as a Board Director with Lahontan.