

GENERAL MANAGER - STATUS REPORT

April 11, 2024

Master Plan

Updated Master Plan approved, with the concerns of the Directors addressed.

Rate Study

Rate Study was agreed upon at the 03/14/2024 meeting. Public Hearing has been scheduled for May 23, 2024 at 3:00 p.m. Staff is discussing dates for Public Workshops to occur prior to the hearing.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Training is being continued for all workers to achieve certifications above current positions.

Heavy Rain Events and Snow

All protocols continue to be taken to insure no spills. During these events there is a second on-call employee assigned, night checks conducted, and all equipment is closely monitored.

Notice of Violation (NOV)

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- Engineering continues on the hillside at Seeley Creek WWTP.
- The County of San Bernardino has continued work on the roads; grinding and paving. They came to us to request 61 manholes be raised. After informing them that we did not have the staff to raise them in the time frame we were given, they agreed that they would assist at their cost. The County raised 54 manholes and the District raised 7.
- Jeanette and I attended a workshop for OES Federal Funds in Rialto and it was very informative.
- Public Hearing notices were mailed on Friday, April 5, 2024.
- Opened up seasonal help positions.