

## GENERAL MANAGER - STATUS REPORT

October 10, 2024

### Master Plan

Updated Master Plan approved. Staff now contacting companies for quotes for the 2024-25 projects.

### Rate Increase

The first billing with the rate increase was sent on September 1, covering July and August. The calls have been minimal.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

### Succession Planning

Brandon passed his Operator III test and has received his certificate. Training is being continued for all workers to achieve certifications above current positions.

### Notice of Violation (NOV)

We had a category 2 spill (Spills greater than or equal to 1,000 gallons that do not reach surface water) on 09/03/2024. Final report was submitted to Lahontan on 09/12/2024.

The 5<sup>th</sup>, and final, report to the State for the NOV from July 2019 has been submitted.

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator at the time, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

### Talking Points

- Bennett Excavation has been awarded the contract for the SC sloop failure and we are waiting for the signed contract.
- Construction has started back up at Huston Creek.
- Audit was completed virtually due to the fire. Report should be ready in November.
- CWEA Safety Day training.
- SDRMA will be holding an in-house defensive driver training class on November 7<sup>th</sup>.
- CWEA Vendor and Training Even on September 18<sup>th</sup>.