

## GENERAL MANAGER - STATUS REPORT

February 8, 2024

### Master Plan

Updated Master Plan presented, with the concerns of the Directors addressed.

### Rate Study

Bartle Wells to give a presentation at the 02/08/2024 meeting.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

### Succession Planning

Training is being continued for all workers to achieve certifications above current positions.

### Atmospheric River – February 2024

All protocols are being taken to insure no spills. I have a second on-call employee assigned, night checks are being conducted, and all equipment is being closely monitored.

### Notice of Violation (NOV)

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

### Talking Points

- I attended the CASA (California Association of Sanitation Agencies) Winter Conference. It was very informative and I made some great contacts.
- The Transit Cargo Van was finally picked up and will be outfitted with shelving in the next couple of weeks.
- All employees are now recertified in CPR, First Aid, and AED training.
- Steven Garcia has passed his Operator-in-Training test.