GENERAL MANAGER - STATUS REPORT

January 11, 2024

Master Plan

Draft Plan presented by Dudek.

<u>Customer Service</u>: The District continues to maintain < 1% customer complaints.

<u>Professional Development</u>: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries.

Succession Planning

Brandon along with two Operator II's, Matt and Cory took a three-day virtual class for the Operator III exam. Brandon is scheduled to take his test on January 20, 2024.

The Operator I's continue to study for the Grade II certificate.

The Maintenance Grade II worker is now studying for the Maintenance Grade III test, and a Maintenance I worker is studying for the Maintenance II certification.

Notice of Violation (NOV)

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23,2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

Talking Points

- A permanent standpipe has been constructed to redirect the treated effluent in the case of a spill at Huston Creek WWTP. This will decrease response times in setting up equipment, therefore preventing a spill.
- A 6" pipe has been installed in the sand bed at Huston Creek WWTP to redirect the flow to the CL2 dosing tank when the water levels reach dangerous levels.
- We received a safety reimbursement from SDRMA for \$1,000 on December 11.
- 2 large boxes of toys were delivered to Rim Family Services.
- All employees will be attending an in-person CPR class on January 17 and online first aid training.
- I will be attending CASA's Winter Conference during the week of January 22, 2024 in Palm Springs.