

MANAGER - STATUS REPORT

September 14, 2023

Strategic Plan

The District is proceeding with getting phase one of the Master Plan implemented.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote “Zero Lost Time” due to injuries.

Talking Points

- During the August 20th storm, the District did not incur any spills. Staff prepared by stationing equipment and vehicles in areas of concern so there would be no wasted time. I asked for extra on-call employees and night checks.
- Maintenance Crew continues to raise manholes for the County road construction.
- Hired a new seasonal employee to assist in Maintenance.
- As per OSHA requirements, the annual hearing test was completed.
- Auditors will be completing field work on September 19th .